

# 2016-2017



## ANNUAL REPORT TO THE COMMUNITY

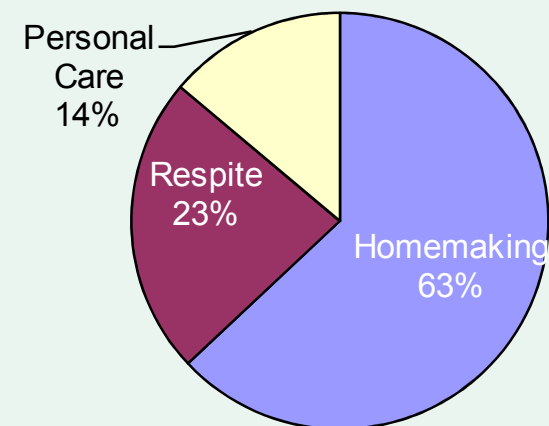
308 Lawndale St. Grayling MI 49738  
 (989) 348-7123  
[www.crawfordcoa.org](http://www.crawfordcoa.org)  
[director@crawfordcoa.org](mailto:director@crawfordcoa.org)

# Creating Golden Opportunities for Older Adults of Today & Tomorrow

Over the past year, the Commission On Aging & Senior Center, through its programs and services, served 36% (1,435) of Crawford County seniors age 60 and above.\*

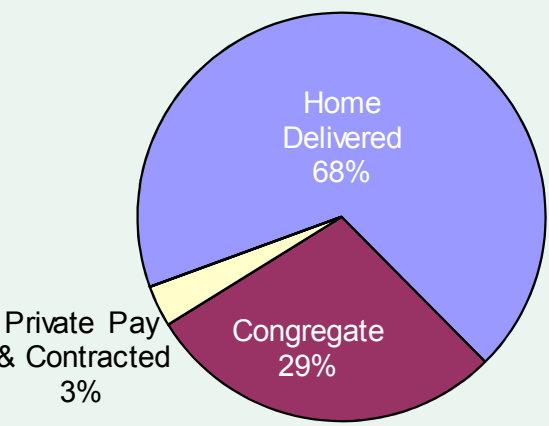


**In-Home Services**  
 6,873 Hours ~ \$27.76 per Hour  
 168 Individuals



**Meal Program**  
 45,552 Meals ~ \$5.51 per Meal  
 1,137 Individuals

On average 165 people attended the monthly Community Dinners.



\*Based on 2010 Census

## Senior Center Activities

- 46 activities offered & attended by 997 unduplicated people.
- Average monthly attendance = 1,077
- Average daily visitors = 75
- Most people reached = Concerts with 272
- Most popular weekly activity was Bingo with 135 participants.

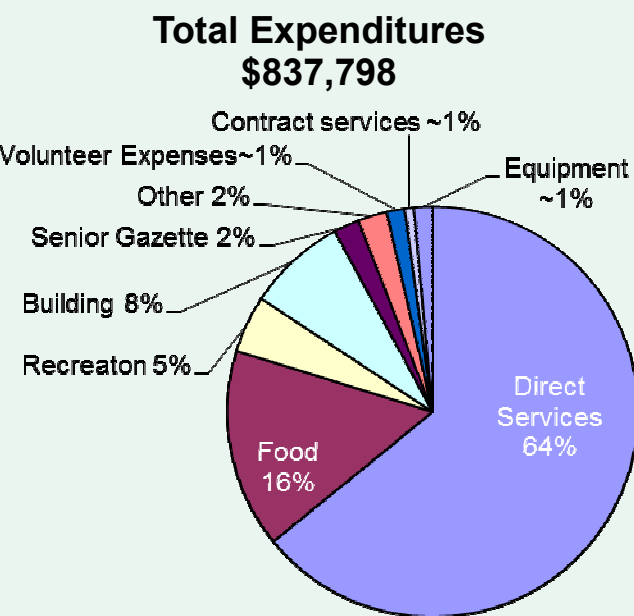
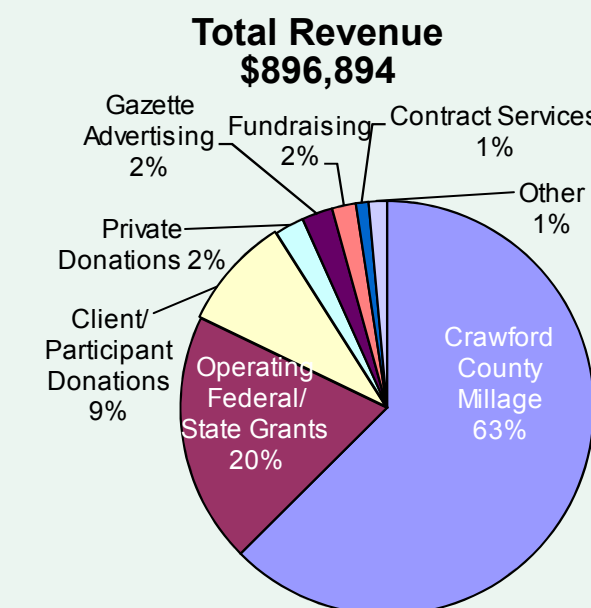
## Commission on Aging Programs

- 653 boxes of Food Commodities were delivered to 66 people.
- 412 hours were spent counseling 269 seniors with their Medicaid and Medicare benefits.
- 200 seniors received "Senior Project Fresh" farm market coupons.
- 96 loans of medical equipment
- 491 people received assistance thru our Advocacy services.
- 65 Medical Transports were provided to 33 individuals.

## Thank You Volunteers!!

Over 4,684 hours were performed by over 78 volunteers to help make the Commission on Aging & Senior Center programs a success. This equates to \$44,220 in staffing dollars saved. In addition volunteers raised \$8,768 for a total of \$52,988 generated by our volunteers.

## Total Budget Information



## Our Mission

To advocate and promote the well-being and independence of all older adults in Crawford County.

## Board Members

- Matt LeBlanc, Chairman
- Jamie McClain, County Commissioner
- Rev. Elizabeth Chace, Member
- Lorelei King, Member
- Jason Thompson, Member
- Sandy Woods, Member

## Staff

- Alice Snyder, Director
- Melanie Conway, Assistant Director
- Lynn Cheney, Administrative Asst.
- Dale Van Vliet, Nutrition Manager
- Karl Schreiner, Advocacy/Resource Coord.
- Christine Sayad, Public Relations Coordinator
- Kathy Meisner, Program Assistant
- Sara Humphreys, Receptionist
- Denise Conte, Cook
- Laurie Harteau, Cook
- Jared Tunison, Kitchen Aide
- Erika Mudry, Homemaker
- Kathy Jacobs, Homemaker
- Ann Bilyeu, Homemaker
- Sarah Pollock, Homemaker
- Linda Thompson, Homemaker

Overall Quality 68% Rated Excellent  
 Survey Details at [www.crawfordcoa.org/surveys](http://www.crawfordcoa.org/surveys)

## Crawford County Commission on Aging - 2016/2017

# Testimonials

### Medicare /Medicaid Assistance



Cheryl Starr of Grayling

"Two years ago I didn't know I could switch plans. I thought Open Enrollment was for those who were new to Medicare. It wasn't until I was at the Commission on Aging talking with others the subject came up. I thought I better look into this. I was so happy I did. This year I received a reminder post card and phone call from the COA. I was so relieved to meet with someone who knew what they were doing. Karl looked at every plan and pharmacy for me and in 45 minutes I ended up saving \$4023.00 for the year! Before I left, everything was all set. In a few days I got my papers in the mail! Thank you Karl and the COA."

Sincerely, Cheryl Starr

### In-Home Services



Velva Merenuk of Frederic

"On Monday 9/18/17, I asked my homemaker Erika to assist with my bath. She found a lump in my left armpit, and she advised me to see a doctor to have it checked out. I was relieved to find out it was not serious, but still so thankful

### In-Home Services

Lois Mertes of Frederic



"6 months after my husband was diagnosed with dementia, I was becoming weepy and 'down in the dumps'. I was trying to do everything at home! I was cooking, cleaning, grocery shopping, picking up meds, dispensing and remembering to give them to my husband, picking up the mail at the post office and all the driving. My daughter came from Florida and noted my depression. She said lets go to the Commission on Aging and see if you can get some help! I now receive Meals on Wheels and one day of cleaning. They also helped me receive free vegetables in the summer, and I get their monthly paper which gives me news of upcoming events! The next time my daughter called me from Florida she said, 'It sounds like I have my happy mother back!' Thank you so much COA for your help and love to our family!"

Sincerely, Lois Mertes

to Erika who found it. Also, I would like to recommend Melanie Conway, In-Home Services Director, who is a very nice person and very intelligent & helpful to the clients. She listens and is fair."

Thank you, Velva Merenuk of Frederic