Re-opening programs and services for older adults age 60+ and vulnerable individuals with underlying health conditions.

What is happening with the disease?	Risk Level E	Risk Level D	Risk Level C	Risk Level B	Risk Level A	Risk Level Low
What do we need to do to stay safe? Personal Health and Safety for all Older Adults age 60+ & Vulnerable Individuals	Stay Home, Stay Safe: Continue to avoid congregate settings. Strict social distancing, travel reductions, face coverings, hygiene best practices, and remote work for program staff. Seek medical attention if any health issues arise. Get tested if you are experiencing COVID-19 symptoms.	Stay Home, Stay Safe: Same protocol as Risk Level E.	Safer at Home: Same protocol as Risk Level E.	Safer at Home: Limit congregate gatherings to 10 or less. Continue social distancing, face coverings, appropriate PPE, and hygiene best practices.	Stay Safe: Adherence to new guidelines. Continue social distancing, face coverings, appropriate PPE and hygiene best practices. Limit congregate gatherings to 30 or less.	First 60 days: Continue to limit congregate gatherings to 30 or less, where possible. Continue social distancing, face coverings, and hygiene best practices.
Service Delivery Site Safety	 Follow all federal, state, and local guidance. Cleaning protocol for frequently used surfaces and high-touch areas. Daily on-site screening of staff. Staggering and social distancing of staff; face coverings, appropriate PPE, and hygiene best practices; case reporting and tracing to local public health 	Same protocol as Risk Level E.	Same protocol as Risk Level E.	 Resume limited workplace and building operations with additional safety protocol (e.g., office modifications, staggered shifts, and enhanced cleaning). Continue social distancing, face coverings, appropriate PPE, and hygiene best practices. Consider regional and local context such as prevalence of COVID-19 and re-opening status. 	Same protocol as Risk Level B.	First 60 days: Same protocol as Risk Level B. After 60 days: Resume full operational protocol.

Re-opening programs and services for older adults age 60+ and vulnerable individuals with underlying health conditions.

What is happening with the disease?	Risk Level E	Risk Level D	Risk Level C	Risk Level B	Risk Level A	Risk Level Low
What do we need to do to stay safe? Face-to-Face Services Provided to Older Adults and Vulnerable Individuals	 Maintain remote/virtual service delivery, wellness checks, telephonic assessment, and contactless homedelivered meals where possible. If imminent harm or urgent needs to maintain health and safety, use appropriate PPE, strict social distancing, hygiene best practices, restricted staff travel. Staff at high-risk for COVID-19 should not deliver face-to-face services. 	Same protocol as Risk Level E.	Same protocol as Risk Level E.	 Adjust face-to-face service delivery and telephonic services as appropriate. Follow social distancing protocol for staff entering home. Programs should continue to follow all temporary or waived policies until such guidance is rescinded. Continue social distancing, face coverings, appropriate PPE and hygiene best practices. Staff at high-risk for COVID-19 should not deliver face-to-face services. 	Same protocol as Risk Level B.	First 60 days: Same protocol as Risk Level B.
Congregate Services Provided to Older Adults and Vulnerable Individuals	 Avoid delivering services in congregate or group settings. Utilize telephonic wellness checks and virtual assessments. Restrict staff travel. 	Same protocol as Risk Level E.	Same protocol as Risk Level E.	 Reopen congregate service programs as appropriate. Limit congregate services to 10 or less. Continue social distancing, face coverings, appropriate PPE, and hygiene best practices. 	 Limit congregate services to 30 or less. Continue social distancing, face coverings, appropriate PPE and hygiene best practices. 	First 60 days: Same protocol as Risk Level A.