CRAWFORD COUNTY COMMISSION ON AGING & SENIOR CENTER Regular Board Meeting February 17, 2015 @ 308 Lawndale St., Grayling

The meeting was called to order at 6:01 p.m. by Carol Lovely.

BOARD MEMBERS IN ATTENDANCE:

Cheryl Hopp, Dean McCray, Matthew LeBlanc, Terry Lockwood, Jack Mahank, Jamie McClain and Carol Lovely.

BOARD MEMBERS ABSENT: None.

The Pledge of Allegiance was led by Lockwood. A prayer was offered by Hopp.

AGENDA: Motion by McCray, supported by Mahank to approve the agenda. Ayes (7) seven, nays (0) zero.

PUBLIC COMMENT: None.

CONSENT AGENDA:

Motion made by Carol Lovely to remove the minutes from the consent agenda. Corrections were made to the minutes. Motion made by Mahank, supported by McClain to approve the corrected minutes. Ayes (7) seven, nays (0) zero. Motion carried.

Motion by Mahank, supported by McCray to approve the financial report. Ayes (7) seven, nays (0) zero. Motion carried.

CORRESPONDENCE: None.

REPORTS

A. DIRECTOR'S REPORT:

- a. Balance sheet: The county audit is final. The fund balance is \$318,976. The three month contingency balance will be \$176,621 when the county makes the transfer.
- b. Tax aide: Mahank would like to compliment Director Snyder on getting Tax Aide started in a short amount of time. There are 48 people on the waiting list as of today. If NEMCSA does not have a tax aide program next year, then the COA may use AARP program. With AARP program, the agency can limit it to Crawford County seniors over 60.
- c. Mahank asked if there were any financial updates since the report was submitted. Laurie Sauer, Director of the Area Agency on Aging stated there is flat funding from the state. Federal is looking at some increases. The Older Americans Act did make it through the Senate health committee. OSA will be abolished and be restructured as the Aging and Adult Services Agency. Mahank commented that it is really positive that the focus has been taken away from service and is now reflecting on people. From a COA's prospective there is a concern that the COA will have to take on the adult disabled population. They would change the act to cover the disabled but not necessarily an increase in funding. Our millage by act is for 60 and over, so funding could be an issue.

Motion made by Mahank, supported by Lockwood to receive and file the Directors Report with all attachments. Ayes (7) seven, nays (0) zero. Motion carried.

B. <u>NEMCSA</u>: Mahank attended the NEMCSA meeting and there were no issues brought forth regarding the aging. The board had a training session, and did have some handouts on the Open Meeting Act. The dialogue between NEMCSA and Crawford County on the Open Meeting Act violation continues. The NEMCSA board did respond to the county; a letter that is being sent to Paul Compo. Mahank thinks that it will move the process forward.

C. NORTHEAST MICHIGAN REGIONAL COUNCIL ON AGING - Earl Corpe

Written report submitted by Earl Corpe and provided to all board members. Corpe reported that there was a fraudulent Medisure sign up. Sauer believes that it has been reported to the authorities. Mahank stated that this is a very well written report and would hope that Corpe continues to issue this type of document. Mahank stated NEMCSA pays for mileage but does not pay per diem. The County might want to think about how to address the issue of no per diem. Motion by Mahank, supported by McClain to accept and file the Northeast Michigan Regional Council on Aging report. Ayes (7) seven, nays (0) zero. Motion carried.

OLD BUSINESS:

- **A.** Governance Ends Evaluation: Director Snyder gave a brief overview of the Silver Key Coalition. It was decided that the board would cover two ends at each meeting.
 - a. End #1: At this time the COA decided that keeping track of a waiting list is important and will keep End #1. The COA will update the Customer Service Satisfaction Survey. It will include a question regarding if the senior is satisfied with the amount of hours received. This will inform the COA if a senior is being underserved.
 - b. End #2 Services are accessible to all seniors in Crawford County. Director Snyder stated that we have not ever been able to meet the goal of 50%. If we use the 2013 numbers our numbers will go down. We are trying to measure the seniors who need our services. Not all seniors use our services. Director Snyder would like to talk to staff about how to measure End #2 and bring it back to the board at the next meeting.

Break at 7:29pm returned at 7:34pm

NEW BUSINESS:

A. <u>Recreational Community Survey:</u> In an effort to get new people to the senior center the COA did a recreational survey for people that normally do not attend the center. It was an online survey that was emailed by the Senior Center, GPA, and the Grayling Chamber. Motion by Mahank, supported by Lockwood to receive and file the Recreational Community Survey. Ayes (7) seven, nays (0) zero. Motion carried.

B. <u>Governance Policy Calendar – Governance Process Survey:</u>

Board Chair read all the Governance Process Evaluation Survey. Discussion followed regarding comments that were made.

Motion made by Mahank and supported by McClain that board has reviewed and scored the agency at 99% for governance commitment, 98% governance style, 93% board job description, and 93% in the annual planning cycle for an overall rating of 96%. Ayes (7) seven, nays (0) zero. Motion carried.

BOARD MEMBER COMMENTS/CONCERNS:

Mahank would like to thank Director Snyder for putting on the open Meetings Act. Director Snyder stated that she is going to a conference in Chicago. The topic on Friday is senior centers of the future.

Sauer stated that a report on baby boomers will be presented at the meeting on Monday. Director Snyder has a copy of the report.

PUBLIC COMMENT:

Sauer gave kudos to the board. Michelle Smith, NEMCSA Tax Assistance Coordinator told her that she has had a great experience working with Director Snyder on the Tax Aide Program. The new requirements of two people working together, health care laws, and funding could be reasons why it might not be available next year.

<u>ADJOURNMENT</u>: Motion by Lockwood, supported by McCray to adjourn the meeting at 8:18 pm. Ayes (7) seven, nays (0) zero. Motion carried.

Respectfully Submitted,

Dean McCray, Secretary

Recorded by Lynn Cheney